

Success Coach

Ross County Community Action, Inc. (RCCAC) is seeking a candidate for an Employer Resource Network (ERN) Success Coach. The success coach will work on site at participating employer locations to help connect employees to various resources related to transportation, childcare, recovery services, mental health, financial services, and others to help maintain employment.

What you will do:

- Work with employers in supporting their employees with eliminating barriers that prevent success with employment.
- Partner employers/HR on identifying where the greatest needs are at.
- Partner with the agency to refer services to employees when needed.
- Maintain documentation for all services offered.
- Maintain open communication with partners and agency.
- Other duties as assigned.

What you need to have:

- High school diploma or equivalent required. Bachelor's degree preferred or two (2) years relevant experience may be used in lieu of formal training.
- Excellent relationship building and communication.
- Strong problem-solving skills, oral and written communication skills, organizational, and time management skills.
- Comfortable with multi-tasking and handling various sensitive situations.
- Comfortable working in a fast-paced environment in various employer settings.
- A working knowledge of and experience in/with financial literacy, area resources and positive employee engagement.
- Responsibilities will include members/groups from various socioeconomics, as well as interactions with other agencies, anti-poverty workers, and the general public.
- Pre-employment screenings will be required.

What is in it for you:

- Competitive pay
- Medical, vision, dental, and Teladoc benefit options
- 401K contribution at 90days and agency match after 1yr of service.
- Excellent PTO program
- Flexible schedule with work/life balance

For more information, please contact Emily Merritt @ 740.702.7222 ext. 106

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